

S.V.K.P & Dr.K.S.RAJU ARTS & SCIENCE COLLEGE (A)

Recognized by UGC as “College with Potential for Excellence”

Accredited by NAAC with ‘A’

PENUGONDA - 534320

GRIEVANCE AND REDRESSAL MECHANISM

- Grievance and Redressal Committee shall consider only individual grievances of specific nature of students and staff.
- The Grievance and Redressal Committee shall not consider any grievance of general applicability or of collective nature of raised collectively by more than one employee/student.
- Post receipt of the complaint/application the committee will decide on the merit of case regarding scope of further discussion investigation and act promptly.
- The Grievance and Redressal Committee may mediate between complainant and defendant against who the complaint has been made, if required.
- Grievance and Redressal Committee shall consider redressing of grievances within a reasonable time.
- The cell will give report to the authority about the cases attended to and seek guidance from the higher authorities if required.


CONVENER

Associate Professor
PG Dept. of Management Studies (MBA)
S.V.K.P. & Dr. K.S. Raju Arts & Science College (A)
PENUGONDA - 534 320, W.G.D. A.P.





PRINCIPAL

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